QUESTIONS TO CABINET MEMBERS

| Question Number | Question asked by Councillor: | Subject |
|--|-------------------------------|------------------------------|
| CABINET MEMBER FOR CLEAN GREEN CROYDON Councillor Stuart Collins | | |
| PQ028-17 | Arif Rashid | Norwood Junction High Street |
| PQ039-17 | Ben Joce | Bin Rents |

From Arif Rashid

Councillor Collins

Cabinet Member for Clean Green Croydon

Question No. PQ028-17

My wife and I run a new business on the High Street in Norwood junction and there are few things we've noticed that would really improve the general area and cleanliness of the area. We would like to know the following:

- 1) How do we get street bins put along the road to encourage proper waste management by pedestrians?
- 2) How do we request street cleaners?
- 3) There should be some car parking spots created to help improve trade for local business, how do we get these requested and put to the planning department?

Reply

1) How do we get street bins put along the road to encourage proper waste management by pedestrians?

Whilst there is currently a provision of street litter bins on the High Street, if we can be made aware of the exact location of the shop, we will consider the potential to install further litter bins.

- 2) How do we request street cleaners?
- Street cleaners work to a schedule rather than on request. The High Street is swept daily The council carries out over 200 inspections across the borough each month to assess the quality of the sweep. There is no specific schedule for how often we inspect each area, however where we are aware of particular problems, we will inspect more frequently. If residents/businesses are concerned about the level of street cleansing being provided it would help immensely to report this via one of the methods in the attached document.
- 3) There should be some car parking spots created to help improve trade for local business, how do we get these requested and put to the planning department? Residents can write to the council parking design team who will consider requests email address is parkingdesign2@croydon.gov.uk

From Ben Joce

Councillor Stuart Collins

Cabinet Member for Clean Green Croydon

Question No. PQ039-17

As a resident and chair of the residents association of one of the many blocks of flats in Croydon Town Centre I would like clarification as to why the council charges a fee to rent the bins that are provided by Croydon Council, last year my block was charged nearly £1000. Each resident within a block pays their council tax similarly to residents in houses in Croydon however if you own or live in a house you are not charged for your bins. This, what is in effect a tax, is unfairly targeted at residents of flats. Surely the council should either charge all residents for bin hire or none at all instead of unfairly targeting those in flats who generally need more financial assistance than those in houses. Can the council confirm if they will be continuing with this unfair charge that is levied on flat owners or if they will be changing it?

Reply

The council has a legal duty under Section 46 of the Environmental Protection Act 1990 (EPA) to collect household waste. Section 46 says that the local authority can define the kind of bin to be used and require the occupier to pay for it.

Residents, managing agents or landlords who decline to pay for the supply of a waste container may be served with a Section 46 notice under the Environmental Protection Act 1990 and or other relevant legislation. The notice will require the provision by the householder of the necessary containers for their waste. Failure to comply with this notice may lead to the issuing of a fixed penalty notice and or prosecution by the council, if the resident puts rubbish out in an unauthorised container.

Landlords in Croydon are under no obligation to purchase or hire these bins from the council, but often find that the rates offered are cheaper than purchasing the bins themselves.

The bins themselves cost several hundred pounds and a typical block will require several sets of bins.